

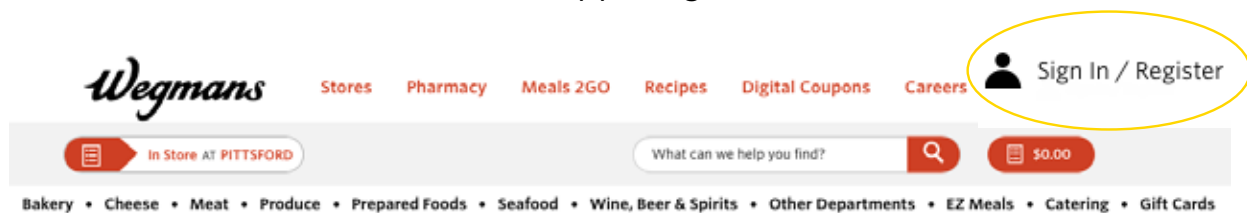
Wegmans

Placing an order for **delivery** on [wegmans.com](https://www.wegmans.com)


Step 1

Create or Sign Into a Wegmans Online Account

Click  **Sign In / Register** in the upper right-hand corner of the screen.



Sign in using your email and password.

Click  and you're ready to start shopping!

Don't have a Wegmans Online Account?

Click: [Create an Account](#)

Forgot your password?

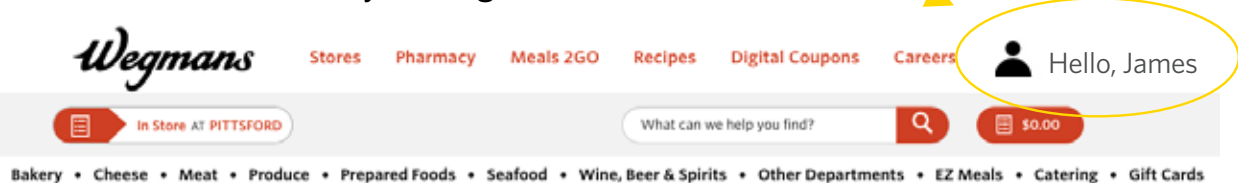
Click: [Forgot password?](#)



Step 2

Add or Join Shoppers Club

You must be a Shoppers Club member to place an order. Once you've joined or added your member info you should see **"Hello, Name"** in the upper right-hand corner of your screen to indicate that you're signed in.

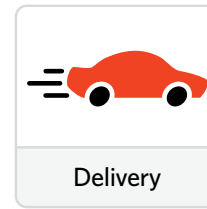


Step 3

Start Your Order

Click on the icon for Delivery.

Please note: You'll be asked to select Delivery one more time.



Step 4

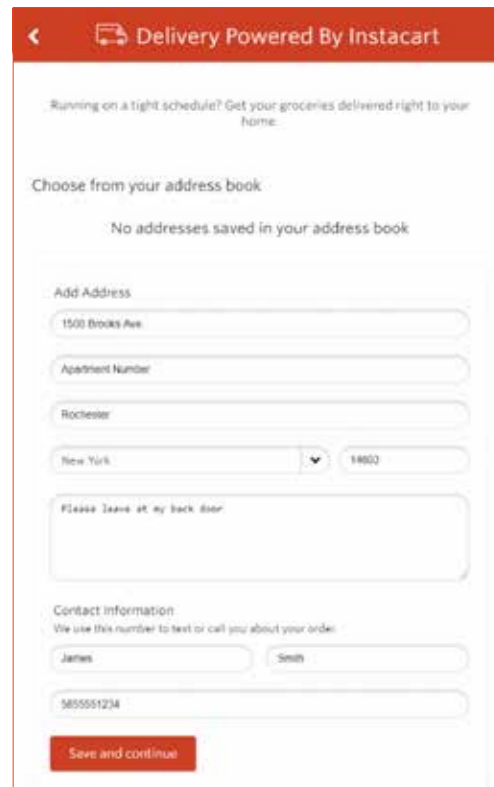
Add Your Delivery Address

When prompted for your address, click **"Add New Address."**



Fill in your address and scroll down to enter any Delivery Instructions (e.g., "Please leave at my back door").

Next, add the contact information for the person receiving the order. Be sure to **include a cell phone number**, as this is the number your Shopper will use to communicate with you. If you don't have a cell phone, enter your home phone. Click **"Save and Continue"** to begin your order.

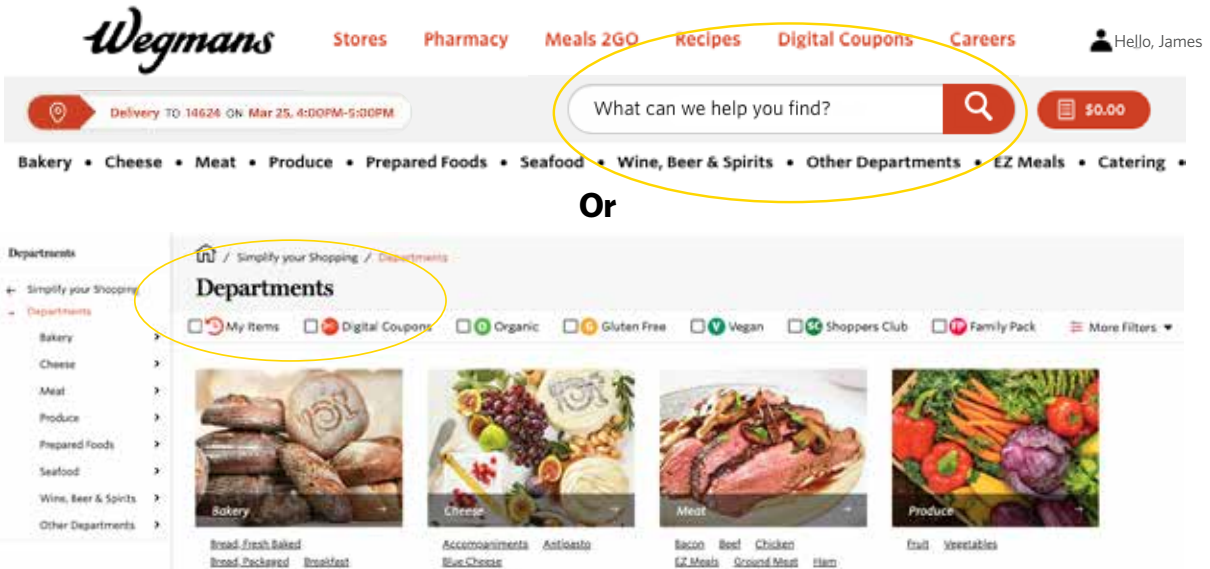


Please note: You may be asked to validate your address.
Select the correct address and click "Confirm."

Step 5

Start Shopping!

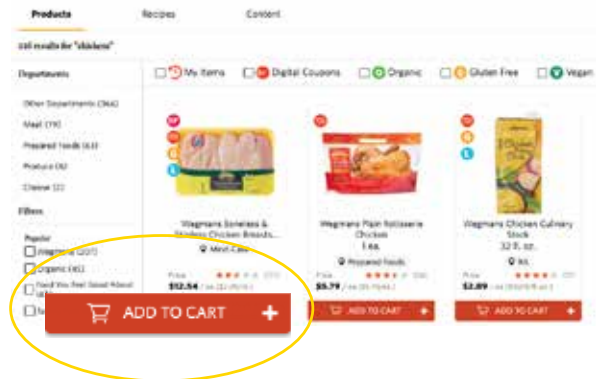
Enter the name of an item in the Search Bar or click on the name of a Department to browse items.



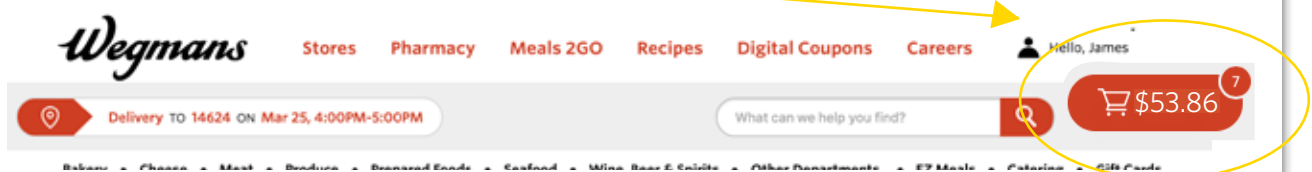
Step 6

Add an Item to Your Cart

Locate the red bar under your item that says **"Add to Cart"** and click on the plus sign. Please note, although an item may appear online, our in-store inventory is limited. Some items may be unavailable when your Shopper picks up your order.



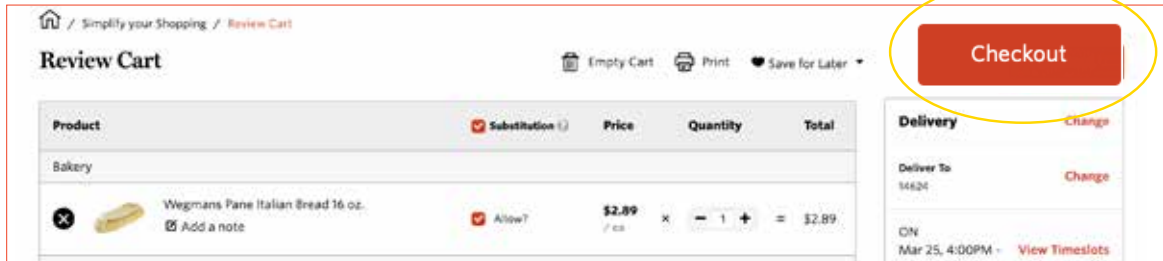
To check out, click on the red button with the shopping cart located in the upper right-hand corner of your screen.



Step 7

Review Your Cart & Check Out

When reviewing your cart, you can add a note to your list about a specific item (e.g., "One bunch of green/less ripe bananas."), by clicking **"Add a note"** below the specific item. You can also uncheck any items you do not want your Shopper to substitute for you. Your Shopper will contact you via text message to communicate any out-of-stock items or additional substitutions. When complete, click the red **"Checkout"** button to enter your payment information.



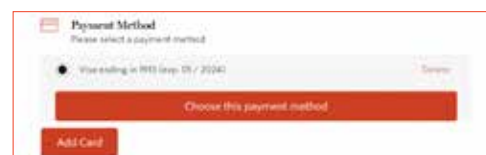
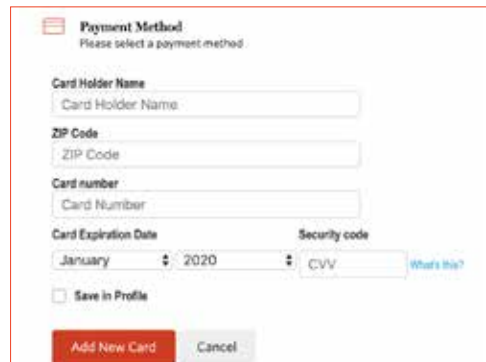
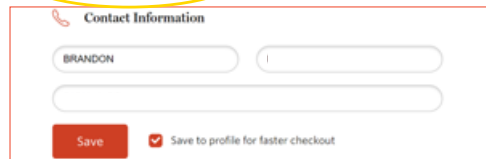
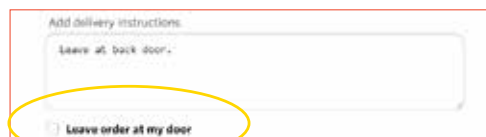
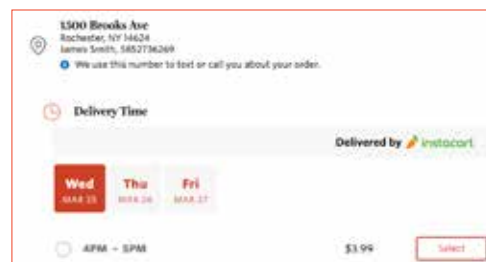
Select your delivery time from the available times that display. Due to high demand, delivery times may be limited. Please check back frequently to view availability.

To have your groceries left at your door, check the box for **"Leave order at my door"** under Delivery Instructions and click **"Save"** to confirm your request.

Enter your contact information, including a cell phone number if you have one. Your Shopper will contact you via text message to communicate any out-of-stock items or additional substitutions.

Enter your payment information and tap the box next to **"Save in Profile"** if you want to save your credit/debit card for future orders. Once your payment information has been entered, click **"Add New Card."** Please note, we are unable to accept Wegmans gift cards as payment at this time.

To proceed, click **"Choose this payment method"** to select your card.



Step 8

Place Your Order

Click **"Place Order"** to send your order to Instacart.

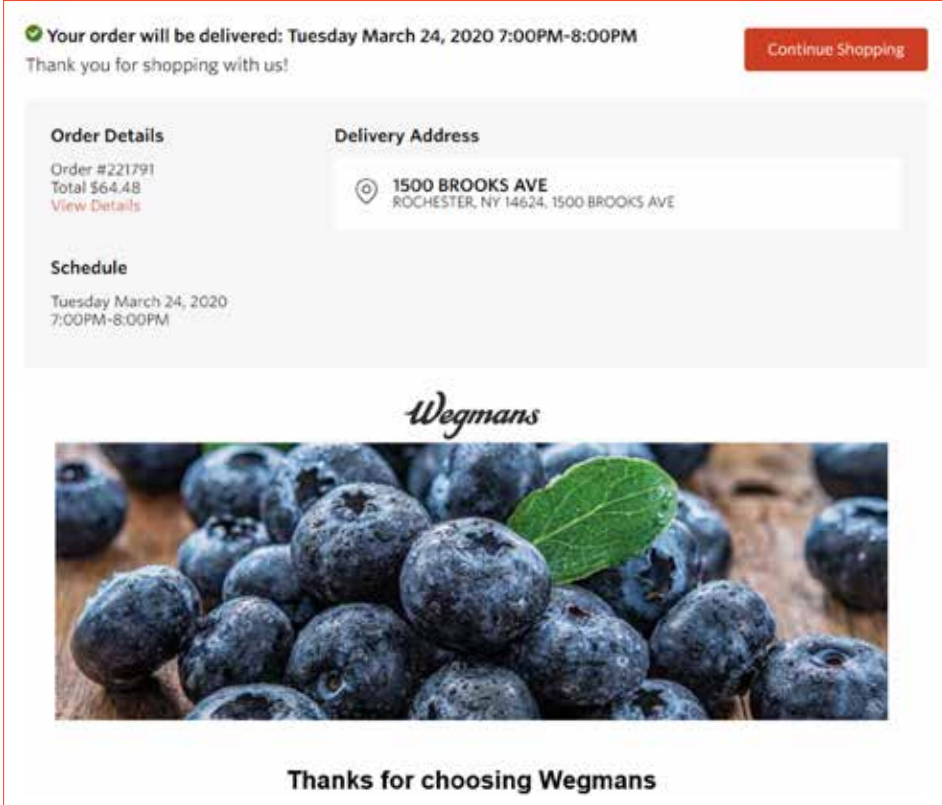
Done? Complete your order and enjoy your day.

Place Order

Step 9

Order Confirmation

Once your order is placed, you should see this confirmation screen and receive a confirmation email.



The image shows a confirmation screen from Wegmans. At the top, it states: "Your order will be delivered: Tuesday March 24, 2020 7:00PM-8:00PM" with a green checkmark icon. Below this is the text "Thank you for shopping with us!" and a "Continue Shopping" button. The screen is divided into three sections: "Order Details" (Order #221791, Total \$64.48, View Details), "Delivery Address" (1500 BROOKS AVE, ROCHESTER, NY 14624, 1500 BROOKS AVE), and "Schedule" (Tuesday March 24, 2020, 7:00PM-8:00PM). Below these sections is the Wegmans logo and a photograph of fresh blueberries. At the bottom, it says "Thanks for choosing Wegmans".

If you provided a **cell phone** number, you will be notified by text message when your Shopper is beginning to shop for your order. **They will notify you if any items are out of stock and share any available product substitutions.**

FOR ADDITIONAL ASSISTANCE:

Please call our Customer Care Center at 1-800-WEGMANS (1-800-934-6267)